

Information obligations pursuant to Articles 13, 14 EU-DSGVO (Policyholder)

In accordance with our legal obligation, we hereby inform you as follows about the use of your personal data within the meaning of Article 13, 14 EU-DSGVO:

a. Controller

Company HKVA Hanseatische Kasko Versicherungsagentur GmbH

Address: Herrlichkeit 4, 28199 Bremen

Phone: 0421 436 00 0

E-mail.: kontakt@hkva.de

b. Data protection officer

Merentis DataSec GmbH Kurfürstenallee 130, 28211 Bremen Herr Tobias K. Eicke Tel. 0421 23804-0 teicke@merentis.com

c. Type of data

Relevant personal data are in particular:

Personal master data (name, address and other contact data)

Communication data (e.g. telephone, e-mail)

Contract master data (contractual relationship, product or contract interest)

Customer history

Contract billing and payment data

d. Purpose and legal basis of the processing

The processing of personal data (Art. 4 No. 2 EU-DSGVO) is carried out for:

The fulfilment of a contract or for the implementation of pre-contractual measures, which are carried out at the request of the data subject within the meaning of Art. 6 para. 1b EU-DSGVO.

If you have given us your consent to the processing of personal data for certain purposes, the lawfulness of this processing is given on the basis of your consent. Your consent can be revoked at any time. Please note that the revocation will only take effect in the future. Processing that took place before the revocation is not affected by this.

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e. Sources

We only process personal data which we receive directly from you within the framework of your contractual relationship. In addition, we process - insofar as this is necessary within the framework of the contractual relationship - personal data which we receive permissibly from third parties (e.g. from courts, authorities, offices or insurance companies).

f. Receiver of personal data

Inside and outside the company, your data will be sent to the following offices:

To Whom? Forwarding of data to the following recipients		Where are they going? Receiver in the following		
		target country		
		GER	EU	Name a third country please
Inside groups to affiliated companies:	to CARL SCHRÖTER GmbH & Co. KG			
	to Störk & Terbeek Versicherungsmakler GmbH			
To other places outside the company:	to Authorities			
	to Banks			
	to Service providers, e.g. service computer center, remote maintenance, Call-Center, Help-Desk			
	an Tax Consultant/Lawyer			
	an Insurance companies			
	an insurance broker			

g. Storage

The storage takes place at least for the duration of the contractual relationship. In addition, the storage takes place based on the legally prescribed retention periods for 10 years. Your data will be deleted immediately after expiry of this maximum data retention period.

h. Rights of data subjects Persons

You have the right of information about the personal data concerning you as well as the right of correction, deletion or restriction of processing. Furthermore, you have the right to object to the processing and the right to data transfer. You can read more about this in Section III of the EU-DSGVO.



To the right of objection:

You have the right, for reasons arising from your particular situation, to object at any time to the processing of personal data concerning you which is carried out on the basis of data processing in the public interest and data processing on the basis of a weighing of interests; this also applies to profiling based on this provision.

If you file an objection, we will no longer process your personal data unless we can prove compelling reasons for the processing which outweigh your interests, rights and freedoms or if the processing serves the assertion, exercise or defence of legal claims.

The objection can be made in any form and should be addressed as far as possible to:

Company HKVA Hanseatische Kasko Versicherungsagentur GmbH

Address: Herrlichkeit 4, 28199 Bremen

Phone: 0421 436 00 0

E-mail.: kontakt@hkva.de

i. Right of appeal

You have the right to appeal to the responsible supervisory authority. You can contact the supervisory authority that is responsible for us as follows:

Landesbeauftragte für Datenschutz und Informationsfreiheit der freien Hansestadt Bremen

Arndtstraße 1

27570 Bremerhaven.

Before you contact the supervisory authority, we would like to ask you for the opportunity to provide direct information on your questions/concerns. You can contact our data protection officer directly or via the management.

j. Reasons for the allocation

Within the framework of the contractual relationship, you must only provide the personal data necessary for the establishment, performance or termination of the contractual relationship. The provision of personal data is required both by law and contract and is necessary for the conclusion of a contract.

k. Miscellaneous

We do not use automated processing to make a decision about the establishment and execution of your contractual relationship. We do not process your data with the aim of evaluating certain personal aspects (profiling).

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